# The Mirage Resort & SPA 5\*

South Hammamet, 1<sup>st</sup> coastline. Meals: All Inclusive (AI)

# THE HOTEL

It's a high quality hotel with a special atmosphere. The hotel can definitely be recommended for large families with children and big groups of friends who want not only to travel together but to be accommodated together as well.

The green hotel territory is, without exaggeration, huge and well thought-out. The total area is 30 hectares while the total number of rooms is just 322. There are excellent bars and restaurants in the hotel. In an a la carte restaurant guests can feel the local color by trying Tunisian dishes.

In 2019-2021 the hotel underwent major renovation that included the renovation of the rooms, enlargement of the reception area, the renovation of the main restaurant and the remodeling of the lounge bar on the beach to make it an All Inclusive restaurant.

## LOCATION

- Resort: South Hammamet
- Airports: Tunis-Carthage 72 km, Enfidha 48 km, Monastir 104 km
- Distance to the old medina 9 km
- Port Yasmine Hammamet 3 km

### **GENERAL INFORMATION**

- Date of construction 1986
- Last major renovation 2019/2021
- Total area 30 hectares
- Check-in: after 15:00, check-out: before 12:00

### THE BEACH

- Wide private sandy beach, 1<sup>st</sup> coastline
- Beach and pool umbrellas, sun loungers and mattresses free of charge
- Beach towels free of charge, with a deposit

## SERVICES

- Reception 24/24
- Wi-Fi in public areas and rooms
- Conference hall and meeting rooms (\$)
- Laundry service (\$)
- SPA center (\$)
- Parking
- Currency exchange
- Credit cards are accepted

## MEALS

All Inclusive (AI): Local alcoholic and non-alcoholic drinks are served from 10:00 to 00:00.

## **RESTAURANTS & BARS**

- The main restaurant Olivio
  - Breakfast: 07:00 10:00
  - Dinner: 19:00 22:00
- The snack restaurant on the beach Alibiza
  - Lunch: 12:30 14:30
  - Drinks: 10:00 18:00
- The a la carte restaurant (\$, one free visit per stay upon an advance 24-hour reservation)
  - Dinner: 19:00 22:00
- The main bar 360°
  - Late breakfast: 10:00 11:30
  - Daytime snacks: 15:30 17:30
  - Drinks: 10:00 00:00
- Moorish café El Fell (\$)
  - Tea, Turkish coffee, hookah

### **SPORT & ENTARTAINMENT**

- Animation
- Table tennis
- Beach volleyball
- Water polo
- Aerobics and water aerobics
- 6 tennis courts (equipment is available with a deposit, floodlight \$)
- Bocce
- Darts
- Archery
- Billiards and slot machines (\$)
- Water sports (\$)
- Freshwater outdoor pool
- Semi-Olympic freshwater outdoor pool
- Children's pool

### **CHILD-FRIENDLINESS**

- Mini club for children 5-12 y.o.
- Children's playground
- Baby chairs in the restaurants
- Baby cot (upon request, subject to availability)

# **SPA CENTER (\$)**

• Hammam, massage

# ACCOMMODATION

- There are 322 rooms located in the 3-floor main building without an elevator and bungalows
- Room types: 1BR Superior Suite, 2BR Superior Suite (MB), 1BR Superior Garden Villa, 1BR Deluxe Garden Villa, Deluxe Garden Room
- Maximum occupancy: 5 people
- 90% of the rooms are equipped with a shower

The basic amenities of a room = the amenities of a **1BR Superior Suite**:

- 50-55 sq. m
- Hotel area view
- Maximum occupancy: 4 people
- Accommodation in the main building
- Furnished balcony or terrace
- Living room
- Air conditioning
- Wi-Fi
- Safe
- Mini bar (\$, on request)
- TV
- Bathtub/ shower
- Hairdryer
- Bathrobes
- Toiletries (daily replenished)
- Daily housekeeping

In addition to the basic equipment 2BR Superior Suite features:

- 70-75 sq. m
- Hotel area view
- Maximum occupancy: 5 people
- 2 bedrooms and a living room
- Slippers

In addition to the basic equipment 1BR Superior Garden Villa features:

- 65 sq. m
- Hotel area view
- Maximum occupancy: 4 people
- 1 bedroom and a living room
- Furnished terrace
- Accommodation in bungalows

In addition to the basic equipment **Deluxe Garden Room** features:

- 40 sq. m
- Hotel area view
- Maximum occupancy: 2 people
- Accommodation in bungalows
- 1 bedroom
- Furnished terrace
- Slippers

In addition to the basic equipment 1BR Deluxe Garden Villa features:

- 85-92 sq. m
- Hotel area view
- Maximum occupancy: 4 people
- Accommodation in bungalows
- 1 bedroom and a living room
- Tea/ coffee facilities
- Furnished terrace
- Slippers

# CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES

- In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.
- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don't affect the conditions of tourists' stay significantly.

# **TOURIST TAX**

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.
- The tax is 3 TND per person per night in four- and five-star hotels, 2 TND per person per night in three-star hotels, and 1 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is seven, so customers staying longer than seven nights will only be charged for the first seven nights of their stay. If tourists stay in a hotel for less than a week, they pay only for the actual number of nights.
- Children under 12 are exempt from paying the tax. If a child turns 12 in the first week of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of that week.